



*Pathways Community Behavioral Healthcare, Inc. uses PacketSure
to help them remain HIPAA compliant*

Pathways Community Behavioral Healthcare, Inc. provides mental health and substance abuse treatment services for adolescents and adults. They employ 950 people in 30 counties across the state of Missouri.

Background

Richard Colvert, CIO at Pathways wanted to protect the privacy of clients and staff and comply with the Health Information Portability and Accountability Act (HIPAA). He discovered a white paper about Palisade Systems' PacketSure™ appliance while investigating data loss prevention (DLP) solutions.

The Challenge

Pathways was looking for:

- A solution with tools to help them remain HIPAA compliant.
- Visibility into private health information (PHI) in danger of being exposed on their network.
- An additional level of security.

The Solution

Mr. Colvert agreed to install PacketSure™ on his network to perform a Secure Assessment. "[Installation] went very smoothly and the length of time was in the rack and up and running in under 30 minutes." During the five-day assessment, they discovered that PHI was entering their network daily in email from other

organizations. They were concerned about protecting this information and preventing exposure in an email reply. PacketSure™ had the tools they needed, such as the Healthcare lexicon, to identify and protect PHI in email replies and other network communications. Pathways also uses PacketSure's™ web filter.

The Benefits

The Secure Assessment gave the IT staff insight into private data in danger of exposure. Installing and configuring the appliance took less than 30 minutes.

PacketSure's™ forensic reports revealed incoming email that contained PHI. They could then take the necessary steps to protect this PHI from being exposed by an employee responding to the email.

The appliance provides multiple functions needed on their network. Not only do the DLP tools assist with remaining HIPAA compliant, but the appliance provides web filtering tools as well.

The support team worked with the IT staff to ensure that PacketSure™ would work in their environment. Mr. Colvert noted that he "...liked the support we were getting from the company. Your team came back to us and said they would make some accommodations...to help work in our environment."



SECURING YOUR DATA IS OUR BUSINESS™

PacketSure™ provided an additional level of security to help Pathways comply with HIPAA regulations and deal with other security concerns.

Conclusion

Since installing PacketSure™, PHI entering and leaving the network is identified and protected from exposure. This additional level of security helps ensure HIPAA compliance and protects the privacy of clients and staff. After investigating several DLP solutions, they chose PacketSure™ to protect their private data and provide web filtering in one appliance. "I liked the reporting functionality, the lexicons, and the fact that it could work within our environment," stated Mr. Colvert.

About Palisade Systems, Inc.

Palisade Systems, Inc., is an industry leader in the Data Loss Prevention (DLP) market. Palisade's patented DLP product, PacketSure™, is the industry's only all-in-one appliance that can be installed and running in less than one hour. PacketSure™ helps organizations proactively secure sensitive and proprietary intellectual property from leaving data networks, defines and enforces access to internal network resources, and enforces compliance with federal privacy and industry security regulations such as HIPAA and GLBA. For more information, please visit <http://www.palisadesystems.com> or contact Palisade by telephone at 1.888.824.0720.